

This warranty is valid only if signed by Provider and Customer. This warranty, and any other warranty provided through Provider, if any, will not take effect until all costs are paid in full. This warranty may not be transferred by Customer.

## **WARRANTY**

Roofing Warranty, LLC ("Provider") hereby provides this exclusive, express, limited warranty ("Warranty") to the customer ("Customer"), which is the original purchaser of products from Metal Alliance Supply, LLC ("Metal Alliance"). This Warranty is for steel or aluminum ("Base Metal") coated with acrylic, paint, or film ("Coating") in coil and/or sheet form (individually a "Product" or collectively "Products"). This Warranty only covers Products purchased once this Warranty becomes effective. Products covered by this Warranty are subject to the terms and conditions set forth below.

## **SECTION 1: COVERAGE**

This Warranty is solely for the Base Metal and Coating purchased together from Metal Alliance, which is used in roofing, wall panels, siding, soffit, fascia, and mansard applications in the Continental United States, and installed within 6 months of purchase. For such Products, under this limited express warranty, Provider warrants that for the period of time listed in Appendix A (unless caused in whole or in part by an exclusion described in Section 2 below): (a) Base Metal will not rupture, fail structurally, or perforate as a result of corrosion caused by exposure to normal atmospheric conditions; (b) Coating will not chip, crack, peel, flake or check; and (c) Coating will not (i) chalk in excess number eight (8) rating (PVDF, FEVE and SMP), or six (6) rating (DuPont™ Tedlar® PVF) and (ii) fade in color more than five (5) Hunter ΔE units<sup>1</sup>. Only Products approved for such usage in Appendix A will be warranted if stored or installed in a Coastal Area as defined in Appendix A. Products approved for Coastal Areas are covered by warranty if used in non-Coastal Areas.

## **SECTION 2: EXCLUSIONS**

Provider disclaims all liability for claims arising in whole or in part out of the exclusions listed below. Customer acknowledges that it is solely liable for all damages, whether actual, special, incidental or consequential, arising out of any one of these claims. This Warranty does NOT cover any one or any combination of the following situations:

1. Product is stored in, installed in, or otherwise exposed to corrosive or aggressive atmospheric conditions, including, but not limited to:
  - a. Areas subject to fallout or exposure to corrosive chemicals, fumes, ash, cement dust or animal waste.
  - b. Areas subject to water runoff from lead or copper flashings or areas in metallic contact with lead or copper.
  - c. Conditions/circumstances where corrosive fumes or condensates are generated or released inside the building.
  - d. Areas subject to salt-water marine atmospheres or regular spraying of salt water. *Does not apply to Tedlar® finish warranty.*
2. Product that is used in a roof, or section of a roof, with a slope flatter than 1/4:12 or stored outside in a manner that retains water. *Does not apply to Tedlar® finish warranty.*
3. Product may not be stored outside in a manner that causes other damage.
4. Fading or color change that is not uniform, but within the warranty limits, and cosmetic color variation of metal with acrylic coating.
5. Damaged material that was installed despite being visibly damaged prior to installation.
6. Product that was not properly maintained prior to or after installation. Customer shall perform a fresh water rinse at least twice per year in accordance with AAMA 610.1.1979 and may not use abrasive chemicals or cleaners. It is the Customer's responsibility to maintain and produce upon request records to demonstrate maintenance. *"Fresh water rinse" requirement does not apply to Tedlar® finish warranty.*
7. Mechanical, chemical or other damage sustained during shipment, storage, forming, fabrication, installation, or after installation, including improper roll forming, press braking, embossing, scouring or cleaning procedures, and damage caused by walking on the roof. This includes cracking or crazing as may occur on roll-formed edges or break-bends at the time of roll forming or other fabrication, which is accepted in the industry as standard.
8. Forming and manufacturing that substantially alters the Product including, but not limited to, severe reverse bending.
9. Products with Coatings in specialty or custom colors. *Standard colors are listed in Appendix A.*
10. Damage caused by contact with or in close proximity to green/wet lumber, standing water, debris, damp insulation, cement, soil, vegetation, farming byproducts or other corrosive materials.
11. Damage caused directly or indirectly by the selection and/or installation of fasteners. Selection and use of suitable fasteners rests solely with the Customer.
12. Profiles with bends tighter than 2T for sheet thickness < 0.030" or tighter than 4T for sheet thickness > 0.031". *Does not apply to Tedlar® finish warranty.*
13. Inconsistencies common to metal, such as waviness or oil canning.
14. Damage caused by other products such as, but not limited to, solar panels, snow guards, lightning protection, sky lights, or communication equipment.
15. Damage caused by efforts to refinish, restore, repair, or replace Products without Provider's approval.
16. Any defect occurring after, or discovered after, transfer or change of title of the property containing Products.
17. Installation of Products without an Installation Summary (see Section 3).
18. Damage caused by acts of God, external forces, hurricanes, falling objects, explosions, fires, riots, civil commotions, acts of war or terrorist acts.

## **SECTION 3: PROCEDURES; EXCLUSIVE REMEDY**

To be covered by this Warranty, Customer must submit an installation summary ("Installation Summary") for each installation of Products in accordance with the terms of this Warranty within 60 days of installation. Installed Products will not be covered by this Warranty unless the completed Installation Summary has been previously accepted by Provider. (See Appendix B for a sample Installation Summary.) It is the sole responsibility of Customer to provide proof of traceability ("Proof") of Metal Alliance Products which may include, but may not be limited to providing the Metal Alliance Coil Lot and/or Mill Tag numbers used for installation of covered Products upon request. Failure to provide Proof may result in Products not being covered by this warranty.

If a Product does not perform to the level stated in this Warranty, within **ten (10) days** of the date Customer knows, or has reason to know there is a defect or deficiency in the Product (the "Discovery Date"), Customer must contact Provider or its agents to report a claim (a "Claim"), Customer will receive a claim application ("Claim Application"); and the Claim Application must: (a) be completed in its entirety; (b) contain a description of the defect and proof that the Claim is covered by this warranty; and (c) be submitted to Provider within **thirty (30) days** of the Discovery Date. (See Appendix C for sample Claim Application.) Customer shall provide full and truthful information during the Claim process and on the Claim Application. Any intentional misrepresentations, omissions, or falsehoods by Customer shall be considered a breach of this Warranty. In such case, Provider shall not be responsible under this Warranty. ***Failure of Customer to provide written notice of a Claim will void this Warranty and result in Customer waiving all claims or causes of action that may be brought against Provider arising out of or relating to the Claim (or any future Claim), including claims or causes of action arising in law, equity, contract, warranty, tort, or federal or state statutory claims.***

<sup>1</sup> Chalk determined by ASTM D-4214 method A659. Fade determined by ASTM method D-2244-2. Color change will be measured on an exposed surface that has been cleaned of surface chalk and soils, and the corresponding values measured on the original or unexposed surface. Tedlar® is a registered trademark of affiliates of DuPont de Nemours, Inc. and is used under license by Titan Steel Corporation and its affiliate Metal Alliance.

Upon receiving the written Claim Application from Customer, Provider may arrange for an inspection of the Product claimed to be defective. If the Claim is within the coverage as stated above, Provider, at its sole discretion, will: (i) repair the damaged Product; (ii) provide sufficient replacement coil or sheet to manufacture a replacement for the defective Product; or (iii) reimburse the original cost of the Product described in the Claim Application. Any repaired or replaced Product shall be warranted for the unexpired term under this Warranty. For avoidance of doubt, Provider shall not be responsible for the removal, fabrication, or installation of the Product. Difference in appearance due to chalk, fade, and weathering between a new Product and the previously installed Product(s) shall not be considered a defect.

If the Claim is not covered by the Warranty, Provider will notify Customer that the Claim is not covered, and Provider shall not be liable to Customer for the cost of repairs, replacement, or damages. In the event the Claim is not covered under the terms of this Warranty, a service charge will be invoiced to Customer. This Warranty will become null and void if Customer fails to pay this service charge within twenty (20) days of the billing date.

**OTHER THAN THIS EXPRESS WARRANTY AND TO THE EXTENT CONSISTENT WITH APPLICABLE LAW: THERE ARE NO EXPRESS OR IMPLIED WARRANTIES WHATSOEVER, INCLUDING, BUT NOT LIMITED TO, THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE PROVIDED BY PROVIDER. THIS WARRANTY DESCRIBES OBLIGATIONS OF PROVIDER ONLY; INSTALLER HAS NO LIABILITY OR RESPONSIBILITY UNDER THIS WARRANTY.**

**SECTION 4: LIMITATION OF DAMAGES**

Customer agrees that sole liability regarding the Products covered by this Warranty shall be with Provider and subject to the terms and conditions of this Warranty. Liability shall not include personal injury, property damage, loss of profit, delay or any incidental or consequential damages resulting from a Product failing to conform to this Warranty. There are no warranties, promises, or affirmations of fact, including warranties of merchantability and of fitness. The conditions of liability, rights, obligations and remedies relating to Claims shall be governed exclusively by the terms set forth herein. Customer waives the benefit of any rule that the disclaimers of this Warranty shall be construed against the Provider or seller.

Provider's aggregate cumulative liability under this Warranty is limited to the lesser of: (a) the dollar amount of original Products; or (b) the dollar limit indicated on this Warranty. Under no circumstances shall Provider be liable for damages to the interior of a building, for loss of profits or rents, for damage to the contents of the buildings, or for any other cost, expense, or loss, except as provided in Section 3. This Warranty is issued by Provider and is accepted in lieu of all other guarantees or warranties by Provider and its affiliates, whether express or implied, in fact or in law.

**SECTION 5: MISCELLANEOUS TERMS**

1. Transfer: This Warranty is extended to the Customer (as indicated on this certificate) as the original purchaser and is non-transferable and non-assignable. No rights against Provider shall be created by any transfer or assignment, nor shall any rights against Provider survive any transfer or assignment. Customer and its representatives shall not claim, represent or imply nor permit that this Warranty extends or is available to parties other than the Customer. This condition shall constitute a material term of this Warranty and its violation by Customer shall excuse Provider from its obligations hereunder.
2. Governing Law: The laws of the State of Florida shall exclusively govern the rights and duties of the parties under this agreement. The parties agree that this Warranty shall be governed by, construed, and enforced in accordance with the laws of the State of Florida. Legal action to construe or enforce any of the warranties in this certificate shall be brought in a court of competent jurisdiction in Martin County, Florida or applicable court in Florida. In the event of any litigation or alternative dispute resolution proceeding arising out of, under, related to, or in connection with this warranty, the prevailing party shall be entitled to recover all of its reasonable attorneys' fees and costs from the non-prevailing party.
3. Termination: This Warranty may be terminated at any time by the Provider. Termination shall prevent additional Products from being covered by this Warranty but will not impact Products covered by this Warranty prior to termination.
4. Metal Alliance Supply, LLC: This Warranty is provided solely by the Provider. Metal Alliance is a distributor of Products and may act as a sales and processing agent for the Provider but is not subject to this Warranty. In accepting this Warranty, Customer agrees that Metal Alliance has no liability regarding this Warranty and Product performance.
5. Entire Agreement: The provisions set forth herein are in lieu of and expressly supersede any other oral or written provisions and representations, irrespective of where contained. This Warranty shall supersede any previous warranty entered into between the Customer and the Provider in its entirety.
6. Validity: This Warranty is not valid and will not apply to any installation of Products unless signed by an authorized employee or agent of the Customer and the Provider within fifteen (15) days of each other. Warranty for each installation of products shall not commence until Provider has accepted Customer's Installation Summary. Provider shall have no liability under this Warranty if Customer has outstanding payments due to Provider and/or Metal Alliance.

WARRANTY EFFECTIVE DATE	WARRANTY ID NUMBER

This Consolidated Limited Product Warranty is not valid unless signed by authorized representatives of Roofing Warranty, LLC and the Customer listed below.

Customer:	Provider: <b>ROOFING WARRANTY, LLC</b>
Signature:	Signature:
Name:	Name:
Position:	Position:
Date:	Date:

A fully executed copy of this agreement must be returned to Roofing Warranty, LLC for warranty to be in effect. Submit signed agreement via email to [support@roofingwarrantyllc.com](mailto:support@roofingwarrantyllc.com), or by mail or in person to: **Roofing Warranty, LLC - 2120 SW Poma Drive, Palm City, FL 34990**

***You should retain a fully executed copy of this form for your records.***

## APPENDIX A: WARRANTY COVERAGE PERIODS

The table below lists the time period each Product is covered under this Warranty. The time period is measured from the date of sale listed on the sales invoice. Each product must match the Base Metal, Coating, and Type of Installation to receive coverage for the listed time period.

#	BASE METAL	COATING	INSTALL TYPE	COVERAGE TERM		
				Substrate	Coating Integrity	Coating Chalk & Fade
1	Aluminum	DuPont Tedlar® PVF - Group 1 Colors	Coastal or Non-Coastal	25 Years	40 Years	30 Years
2	Aluminum	DuPont Tedlar® PVF - Group 2 Colors	Coastal or Non-Coastal	25 Years	35 Years	25 Years
3	Aluminum	DuPont Tedlar® PVF - Group 1 Colors	Coastal or Non-Coastal - Vertical	25 Years	50 Years	40 Years
4	Aluminum	DuPont Tedlar® PVF - Group 2 Colors	Coastal or Non-Coastal - Vertical	25 Years	45 Years	35 Years
5	Aluminum	PVDF, FEVE	Coastal	25 Years	25 Years	25 Years
6	Aluminum	PVDF, FEVE	Non-Coastal	25 Years	40 Years	30 Years
7	ZM150 MagnaGuard™ Steel	PVDF, FEVE	Non-Coastal	25 Years	40 Years	30 Years
8	AZ50 and G90 Steel	PVDF, FEVE	Non-Coastal	25 Years	40 Years	30 Years
9	AZ50 and G90 Steel	SMP	Non-Coastal	20 Years	40 Years	30 Years
10	AZ55 Steel	Acrylic-Coated	Non-Coastal	25 Years	N/A	N/A

### Covered Colors

DuPont Tedlar PVF Film Group 1: Mist Gray, River Blue, Matte Black, Charcoal Gray, Dark Bronze

DuPont Tedlar PVF Film Group 2: Dove Gray, Regal White, Verdant Green

PVDF, FEVE & SMP Paint: All standard colors except for exclusions indicated in Limitations to Color Change Coverage below.

### Limitations to Color Change Coverage

PVDF and FEVE: Regal Blue and Regal Red are covered for color change for a period of ten (10) years from the date of sale.

PVDF: Metallic Champagne, Metallic Copper, Metallic Silver and Pre-Weathered Metallic are not covered by the color change warranty.

### Coastal Area

Coastal Area is defined as an area within 1,500 feet from the seacoast, salt water, or brackish water. Refer to Section 2 for all applicable exclusions.

## APPENDIX B: SAMPLE INSTALLATION SUMMARY

Customer Instructions: The following is a sample Installation Summary. In accordance with the terms of the Consolidated Limited Product Warranty Agreement, an Installation Summary must be registered with Roofing Warranty for each installation of eligible products within 60 days of job completion to be covered. Installation Summaries must be submitted online using the Register Installation Summary form at [metalliance.com/warranty](http://metalliance.com/warranty). In the event this form is not available online, contact [support@roofingwarrantyllc.com](mailto:support@roofingwarrantyllc.com).



# Consolidated Limited Product Warranty Installation Summary

In accordance with terms of the Consolidated Limited Product Warranty issued by Roofing Warranty, LLC, the following Installation Summary is submitted.

CUSTOMER INFORMATION	
Customer Name: Quality Metals	Warranty ID Number: MA 321 2014
Contact Name: Chris Emerson	Phone: 490-936-4694
Email: <a href="mailto:cemerson@qualitymetals.com">cemerson@qualitymetals.com</a>	Date of Installation Summary: 1/10/2016

ORDER INFORMATION	
Paid Invoice(s) #: PSI593032, PSI593045	Date of Purchase: November 1, 2015
Date of Installation: December 20, 2015	Metal Alliance Lot #(s) and/or Mill Tag #(s) Used in Installation <sup>†</sup> : 306288

PRODUCT AND INSTALLATION INFORMATION			
Substrate (select one) <input checked="" type="checkbox"/> AZ50 Steel <input type="checkbox"/> AZ55 Steel <input type="checkbox"/> G90 Steel <input type="checkbox"/> ZM150 MagnaGuard™ Steel <input type="checkbox"/> Aluminum			
Coating (select one): <input type="checkbox"/> Acrylic <input type="checkbox"/> PVDF <input type="checkbox"/> PVDF Coastal <input type="checkbox"/> FEVE <input checked="" type="checkbox"/> SMP <input type="checkbox"/> Tedlar® PVF Film		Color Name: Evergreen	
Fastener Type: #10, #12 SCAMP		Fastener Supplier: Direct Metals	
Installation Type (select one): <input checked="" type="checkbox"/> Residential <input type="checkbox"/> Commercial <input type="checkbox"/> Industrial		Roof or Wall Installation: Roof	
Panel Profile Type: 5V		Roof Angle: 38 degrees, 9:12	
Installation Address: 4118 Acru Street		City: Rolling Hills	State: GA Zip: 30046

CONTRACTOR INFORMATION		
Panel Manufacturer: Quality Metals	Phone: 490-936-4694	Email: <a href="mailto:cemerson@qualitymetals.com">cemerson@qualitymetals.com</a>
Contractor/Installer: Rolling Hills Roofing & Construction	Phone: 490-896-6331	Email: <a href="mailto:admin@rollinghillsroofing.com">admin@rollinghillsroofing.com</a>
Building Owner: John Haynes	Phone: 490-556-7925	Email: <a href="mailto:john.haynes@gmail.com">john.haynes@gmail.com</a>

I hereby certify that the information submitted in this Installation Summary is true. I will provide Roofing Warranty, LLC or its agents with the documents and access needed to assess the information provided. Roofing Warranty, LLC or its agents may contact all the parties listed in this document.

Signature: <i>Chris Emerson</i>	Company Name: Quality Metals
Printed Name: Chris Emerson	Date: 1/10/2016

Submit completed Installation Summary via email to [support@roofingwarrantyllc.com](mailto:support@roofingwarrantyllc.com) or by mail to:

Roofing Warranty, LLC  
2120 SW Poma Drive  
Palm City, FL 34990

**IMPORTANT: You should retain a completed copy of this form for your records as it will be the only record you receive. The Consolidated Limited Product Warranty is not transferable. Roofing Warranty does not issue project-specific warranty documentation, however you may issue your company's own warranty document to installers or building owners if you choose.**

**This section to be completed by Roofing Warranty, LLC.**

Signature: \_\_\_\_\_

Name: \_\_\_\_\_

Date: \_\_\_\_\_

Warranty ID #: \_\_\_\_\_

<sup>†</sup> Per the Consolidated Limited Product Warranty, Customer is responsible for proof of traceability, including but not limited to providing Metal Alliance Lot #(s) and/or Mill Tag #(s) that match installation Products to be covered by warranty.

Sample Installation Summary 04/2024

## APPENDIX C: SAMPLE CLAIM APPLICATION

Customer Instructions: The following is a sample Claim Application. In accordance with the terms of the Consolidated Limited Product Warranty Agreement, claims must be reported to Roofing Warranty within 10 days of a known product deficiency. Reports must be submitted online using the Report Warranty Claim form at [metalliance.com/warranty](http://metalliance.com/warranty). In the event the online form is not available contact [support@roofingwarrantyllc.com](mailto:support@roofingwarrantyllc.com). Once coverage is verified, you will receive a Claim Application requesting additional information that must be completed and returned within 30 days of known deficiency.



# Consolidated Limited Product Warranty Claim Application

In accordance with terms of the Consolidated Limited Product Warranty issued by Roofing Warranty, LLC, the following Claim Application is submitted.

CUSTOMER INFORMATION	
Customer Name: Quality Metals	Warranty ID Number: MA 321 2014
Contact Name: Chris Emerson	Phone: 490-936-4694
Email: <a href="mailto:cemerson@qualitymetals.com">cemerson@qualitymetals.com</a>	Nature of Claim (select all that apply): <input type="checkbox"/> Substrate <input checked="" type="checkbox"/> Coating Integrity <input type="checkbox"/> Coating Chalk & Fade

DESCRIPTION OF CLAIM	
Description of Defect: Peeling	
Extent of Damage: Approximately 30% of roof	Are you attaching photos of damage with this claim form?: <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No

PRODUCT DETAILS			
Paid Invoice(s) #: PSI593032, PSI593045		Metal Alliance Lot #(s) and/or Mill Tag #(s) Used in Installation: 306288	
Substrate (select one): <input checked="" type="checkbox"/> AZ50 Steel <input type="checkbox"/> AZ55 Steel <input type="checkbox"/> G90 Steel <input type="checkbox"/> ZM150 MagnaGuard™ Steel <input type="checkbox"/> Aluminum			
Coating (select one): <input type="checkbox"/> Acrylic <input type="checkbox"/> PVDF <input type="checkbox"/> PVDF Coastal <input type="checkbox"/> FEVE <input checked="" type="checkbox"/> SMP <input type="checkbox"/> Tedlar® PVF Film		Color Name: Evergreen	
Fastener Type: #10, #12 SCAMP		Fastener Supplier: Direct Metals	
Type of Installation (select): <input checked="" type="checkbox"/> Residential <input type="checkbox"/> Commercial <input type="checkbox"/> Industrial	Roof or Wall Installation: Roof	Panel/Profile Type: 5V	
Install Address: 4118 Acru Street		City: Rolling Hills	State: GA Zip: 30046
Building Owner Name: John Haynes		Phone /Email: 490-556-7925 / <a href="mailto:john.haynes@gmail.com">john.haynes@gmail.com</a>	

INSTALLATION DETAILS (Select Yes or No for each of the following questions)	
Was defective product installed in Coastal Area?† <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Was product damaged prior to install; during manufacture, transportation or pre- installation? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
Was edge protection used? <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Was product washed twice a year with fresh water and otherwise properly maintained? <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
Was product installed in corrosive or aggressive atmospheric conditions? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Was damage caused directly or indirectly by fasteners? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
Was product used in a roof section with slope flatter than 1/4:12? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Was damage caused by external elements; foliage, storms, fire, solar panels, or standing water? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No

Describe any additional information we should know about this claim: Occuring near gutter line on side with southern exposure
Are you attaching any additional documentation you believe supports your claim with this application? <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No (If yes, describe documentation below.)
Describe Documentation: Photos

I hereby certify that the information in this claim is true and I believe this claim should be covered under warranty. I will provide Roofing Warranty, LLC or its agents with the documents and access needed to assess the information provided. Roofing Warranty, LLC or its agents may contact all the parties listed in this document.

Signature: <i>Chris Emerson</i>	Company Name: Quality Metals
Printed Name: Chris Emerson	Date: 4/2/22

Submit completed Claim Application including any photos and additional documentation via email to [support@roofingwarrantyllc.com](mailto:support@roofingwarrantyllc.com) or by mail to:

**Roofing Warranty, LLC**  
2120 SW Poma Drive  
Palm City, FL 34990  
ATTN: CLAIMS

***You should retain a completed copy of this form for your records.***

**This section to be completed by Roofing Warranty, LLC.**

Signature: \_\_\_\_\_  
Name: \_\_\_\_\_  
Date: \_\_\_\_\_  
Warranty ID#: \_\_\_\_\_

† Per the Consolidated Limited Product Warranty, Customer is responsible for proof of traceability, including but not limited to providing Metal Alliance Lot #(s) and/or Mill Tag #(s) that match installation Products to be covered by warranty. ‡ Coastal Area is defined as an area within 1,500 feet from the seacoast, salt water, or brackish water. Refer to Section 2 of original Warranty for all applicable exclusions. Sample Claim Application 04/2024